

# CHESAPEAKE PETS - Privacy & Cancellation Policies

(DISTRICTS 7600, 7610, 7620, 7630)

## Privacy Policy

We recognize that your privacy is important. This paragraph outlines the types of personal information we collect when you use our registration services, as well as some of the steps we take to safeguard information. Hopefully, this will help you make an informed decision about sharing personal information through the registration process.

Chesapeake PETS collects personal information when you register for our event or otherwise voluntarily provide such information.

You will not be asked for any personal information until you are within one of our secure web pages.

Personal information may be used to meet your requests such as special lodging room needs or dietary needs.

Personal information may be used for auditing or analysis to improve our program and/or services.

Personal information may be shared with third parties such as the hotel or our other vendors.

When third parties assist us in processing your registration information, we require that they comply with our Privacy Policy and any other appropriate confidentiality and security issues.

Information may also be shared with third parties in certain circumstances, such as compliance with legal processes.

## Cancellation Policy

Our cancellation policy is simple. There are no full refunds after February 14th unless the cancellation is caused by death or hospitalization of the participant or immediate family member or the cancellation is approved by the appropriate 2010 -11 District Governor.

Refunds for lodging fees are available to the extent that lodging reservations can be cancelled without cost to Chesapeake PETS.

Refunds for the cost of meals and breaks are available to the extent that the meal guarantees have not been submitted to the hotel and such reduction does not result in a cost to Chesapeake PETS.

To cancel, please contact Registration Chair Cap Neilson: work: 757.599.4638; cell: 757.880.3656; e-mail: [wcn@landmarkappraisals.com](mailto:wcn@landmarkappraisals.com)

## More questions?

Check out our Chesapeake PETS FAQ sheet on our web site: [www.ChesapeakePETS.org](http://www.ChesapeakePETS.org)