

# **Chesapeake PETS**

## **Privacy and Cancellation Policies**

### **Privacy**

We recognize that your privacy is important. This paragraph outlines the types of personal information we collect when you use our registration services, as well as some of the steps we take to safeguard information. We hope this will help you make an informed decision about sharing personal information through the registration process.

Chesapeake PETS collects personal information when you register for our event or otherwise voluntarily provide such information.

You will not be asked for any personal information until you are within one of our [secure web pages](#).

Personal information may be used to meet your requests such as special lodging room or dietary needs.

Personal information may be used for auditing or analysis to improve our program and/or services.

Personal information may be shared with third parties such as the hotel or our other vendors.

When third parties assist us in processing your registration information, we require that they comply with our privacy policy and any other appropriate confidentiality and security issues.

Information also may be shared with third parties, in certain circumstances, such as compliance with legal processes.

### **Cancellation**

Our cancellation policy is simple. There are no full refunds after February 14 unless the cancellation is caused by death or hospitalization of the participant or immediate family member or the cancellation is approved by the appropriate District Governor.

Refunds for lodging fees are available to the extent that lodging reservations can be cancelled without cost to Chesapeake PETS.

Refunds for costs of meals and breaks are available to the extent that the meal guarantees have not been submitted to the hotel and such reduction does not result in a cost to Chesapeake PETS.

To cancel, please contact the Registration Chair, Judy Cappuccilli at [jdcapp@verizon.net](mailto:jdcapp@verizon.net) or home 301-952-1534, work 301-952-0336.

### **More Questions?**

Check out the Chesapeake PETS FAQ sheet at [www.chesapeakePETS.org](http://www.chesapeakePETS.org).